

HEALTHCARE STAFFING

3 Reasons to Start with Identity Verification Before a Background Check



With an increasing need to process larger volumes of candidates quickly and efficiently, capturing accurate data upfront before a background check is critical. If candidate data is incorrectly entered – either intentionally or accidental typos – it can result in missed records that can't be reported during a background check, resulting in delays and an overall poor experience for both your clients and their candidates.

Below are three reasons why Sterling recommends starting with identity verification before a background check.

1. Improve Data Accuracy

- ✓ Avoid errors in data capture
- ✓ Reduce unperformable searches
- ✓ Increase security by verifying candidate-provided data

45%

more criminal records on average were uncovered after implementing identity verification before a background check

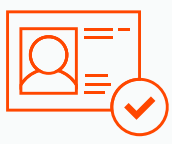
Source: Sterling and ID.me Corporate Stats, 2022



2. Seamless Candidate Experience



Faster Completion: Candidates can complete identity verification within 30 seconds (already pre-verified with ID.me) or 90 seconds (not pre-verified)



Multiple Methods: Candidates can confirm identity using an identity verification method that works best for them



Pre-populate Candidate Data: Candidate verified data is pre-populated into the background check to reduce delays

1 in 3

candidates complete identity verification in ~30 seconds



3. Easier Process for Candidates

Verifying identity can be completed in four easy steps:

Step 1



Candidate Signs in or Creates ID.me Account

Step 2



Identity Verification, Followed by Biographic Data Verification

Step 3



Consent to Share with Sterling

Step 4



Background Check Begins

Start Hiring with Identity Verification First

Sterling offers identity verification as an essential first step before starting a background check. We have partnered with ID.me (US) and Yoti (internationally) to offer a simple, trusted way to verify the identity of your clients' candidates before a background check, resulting in faster, more accurate background check results.



To learn more about Sterling's identity verification services, **please reach out to your dedicated Client Success Partner.**