



Candidate Hub

Make the Right First Impression with your Candidates



Successfully Engaging Top Talent is Important

You've found a great candidate for your open position, and you're ready to make that person the newest member of your team. But first, you need to run a background and identity check. You want to ensure that your background check process is smooth and engaging so that you can introduce candidates to your company in the best possible light.

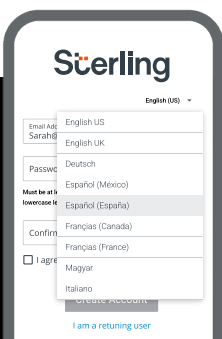
Sterling's Candidate Hub Makes it Easy

Candidates are at the heart of our business. We're continuously working to streamline the candidate screening journey from start to finish to help candidates feel confident about completing their background check.

Our Candidate Hub acts as an extension of your brand and makes it easy to engage top talent while keeping your workplace safe. Candidate Hub's intuitive, mobile-responsive design will help you collect the right information from your candidates the first time, accelerating your time-to-hire.

Available for Candidates Around the World

We deliver our candidate experience in 15+ preferred languages and provide regionalized support to help candidates more effectively understand the background check process, regardless of their location.



Available to candidates in **240+ countries and territories**

The Sterling Difference



Seamless, Engaging Experience

Candidate Hub's technology-enabled workflows allow your candidates to enter personal information, employment and education details, and even schedule a drug test, all in one place.



Highly Rated Candidate Hub

Candidate Hub makes a positive first impression with millions of candidates every year who consistently rate our experience 4+/5¹.



Accessible to All Audiences

We continuously strive to meet Web Content Accessibility Guidelines (WCAG) so that Candidate Hub is accessible to candidates regardless of their technology or ability.

LEARN MORE

For further information, contact Sterling at sterlingcheck.com/contact

¹ Sterling Corporate Stats, 2021-2022

Candidate Hub Delivers a Seamless Screening Experience

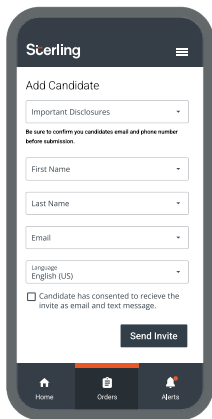
Our simple, secure account set up options and straightforward data collection process help candidates submit their information quickly and easily within Candidate Hub.

- Initial screening invite can be sent via both text message and email to reach your candidates wherever they are.
- Once their account is created, candidates can opt to login using Google credentials to quickly pick up where they left off.
- Technology-enabled workflows for consents and e-signature options help your candidates save time.

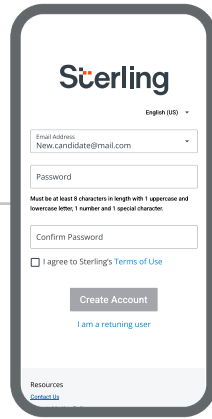


- Our flexible data collection process can include questions or documents tailored to the unique needs of your industry.
- Text notifications and reminders help keep your candidates informed and engaged.

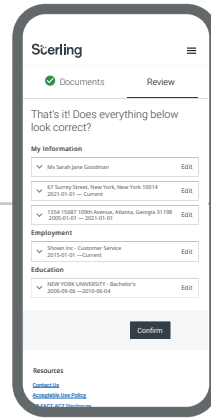
Here's How Our Candidate Experience Works



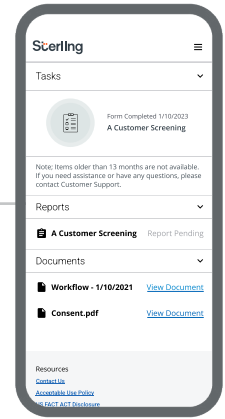
Order submitted in Client Hub or through Applicant Tracking System integration.



Candidate receives the screening invitation and creates a Candidate Hub account.



Candidate submits required information based on the searches you ordered.



Results are delivered to the candidate in the Activity Center.

ABOUT STERLING

Sterling (NASDAQ: STER) is a leading global provider of background and identity services, offering background and identity verification services to help our clients create people-first cultures built on a foundation of trust and safety. With operations around the world, Sterling's tech-enabled services help organizations across all industries establish great environments for their workers, partners, and customers. Visit us at sterlingcheck.com.

