



# Background Screening Solutions for Staffing

Trusted by the best  
to hire the best

## Creating custom solutions for today's workforce

For the staffing industry, we understand the importance of successful candidate experiences, faster turnaround time in hiring, and cost efficiencies that are at pace with ever-changing hiring needs.



### Time-to-hire

66% of all criminal searches close in 1 hour or less.



### Innovation and Technology

85% of all criminal searches are fully automated and touch-less, through Sterling's proprietary artificial intelligence technology, optimizing quality and performance.



### Compliance

70+ years of combined compliance and legal experience along with a formalized quality system.

## Integrations

Largest network of technical integrations in the industry.



ORACLE

NEWTON



erecruit

Ultimate  
SOFTWARE



SAP SuccessFactors



workday.



## WHY STERLING

**44**  
YEARS

Leading the background screening industry

**100**  
MILLION

Searches per year globally

**70%**

Of the largest staffing firms in the world partner with Sterling

**98%**

Client retention rate within the staffing vertical

## WHAT OUR CUSTOMERS ARE SAYING

**9/10**

Average NPS (Net Promoter Score)

**4.8/5**

Client Satisfaction Score

**4.5/5**

Post Business Review Effectiveness survey score



*We really enjoy working with our Account Managers and appreciate the support we get. We feel the Sterling team is very in tune to our needs and identifies ways to help us improve our business.*

-Enterprise Staffing Firm



## Built On Trust

Discover the difference that's making the world a safer place

### Mission

We provide a foundation of trust and safety our clients need to create great environments for their most essential resource, people. We believe everyone has the right to feel safe.

### Deep Industry Expertise

The staffing leadership team has over 40 years of combined background screening and staffing industry experience. We draw upon deep knowledge and extensive data to advise of considerations, trends and risk factors in the industry.

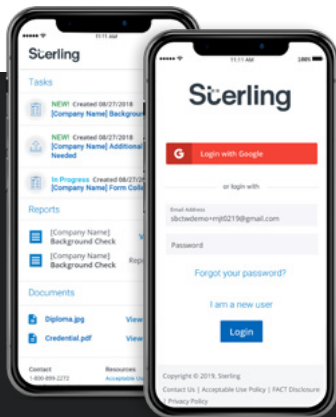
### Commitment to Innovation

Our proprietary artificial intelligence (AI) rule-based engine allows us to deliver industry leading turnaround times, while continuously increasing quality and accuracy.



### Unrivaled Client Success

At Sterling, our business is ultimately about people. Our award-winning client service includes dedicated account managers and implementation teams to enable program success.



### Candidate Experience

At Sterling, our goal is to help you create a positive recruitment experience. Our seamless, user-friendly process will help you build a larger talent pool, faster.

**Candidate Satisfaction** - a smooth process with an easy-to-use mobile design.

**SMS Notifications** - get alerts for project updates, tasks, reports and document access.

**Activity Center** - track data collection and schedule drug tests to finalize the process.

## About Sterling

Sterling—the industry leader in background and identity services—provides a foundation of trust and safety that spans across industries, professions and borders. Our technology-powered services help organizations create great environments for their workers, partners and clients. Sterling has 20 offices in nine countries and conducts more than 100 million searches annually. Visit Sterling online at [www.sterlingcheck.com](http://www.sterlingcheck.com).



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