



Background Screening Solutions for Retail

Put Your Brand's Best Foot Forward

Hire fast. Hire with confidence.

A strong retail brand helps to attract and retain top talent. As part of your hiring process, it is key to be able to conduct background checks quickly and accurately, so that new hires can be swiftly on-boarded.



Time-to-hire

66% of all criminal searches close in 1 hour or less.



Innovation and Technology

85% of all criminal searches are fully automated and touch-less, through Sterling's proprietary artificial intelligence technology, optimizing quality and performance.



Compliance

70+ years of combined compliance and legal experience along with a formalized quality system.

Integrations

Largest network of technical integrations in the industry.



WHY STERLING

44
YEARS

Leading the background screening industry

100
MILLION

Searches per year globally

98%

Client retention rate within the retail vertical

25%

Of the Fortune 500 Retailers in the U.S. partner with Sterling

WHAT OUR CUSTOMERS ARE SAYING

9/10

Average NPS (Net Promoter Score)

4.6/5

Client Satisfaction Score

4.5/5

Post Business Review Effectiveness survey score



The team is awesome; we really appreciate the partnership, glad to see improvements in the data analytics space...very critical to our business.

-Large Southeast Grocer



Built On Trust

Discover the difference that's making the world a safer place

Mission

We provide a foundation of trust and safety our clients need to create great environments for their most essential resource, people. We believe everyone has the right to feel safe.

Deep Industry Expertise

Our retail leaders average a combined 20+ years of experience. Many team members carry NAPBS, FCRA certifications and are recognized experts in helping clients positively impact their bottom line.

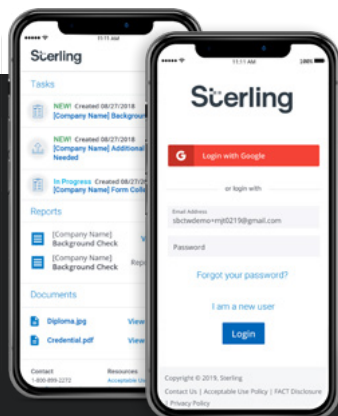
Commitment to Innovation

Our proprietary artificial intelligence (AI) rule- base engine allows us to deliver industry leading turnaround times, while continuously improving quality and accuracy.



Unrival Client Success

At Sterling, our business is ultimately about people. Our award-winning client service includes dedicated account managers and implementation teams to enable program success.



Candidate Experience

At Sterling, our goal is to help you create a positive recruitment experience. Our seamless, user-friendly process will help you build a larger talent pool, faster.

Candidate Satisfaction - a smooth process with an easy-to-use mobile design.

SMS Notifications - get alerts for project updates, tasks, reports and document access.

Activity Center - track data collection and schedule drug tests to finalize the process.

About Sterling

Sterling—the industry leader in background and identity services—provides a foundation of trust and safety that spans across industries, professions and borders. Our technology-powered services help organizations create great environments for their workers, partners and clients. Sterling has 20 offices in nine countries and conducts more than 100 million searches annually. Visit Sterling online at www.sterlingcheck.com.



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